

## MBORC notification

12 August 2020

### **MBORC declaration for repair**

**This MBORC declaration notification is issued as a special message to all Openreach customers**

Much of the UK has been experiencing severe weather conditions over the past few days with heavy rain, extensive lightning strikes and flooding affecting many areas. As a result, Openreach network infrastructure continues to be impacted with high fault intake in the most affected areas.

Openreach is therefore declaring MBORC for repair activities, for our copper and fibre services, in the following Service Delivery SAM areas, with effect from 23:59 12 August 2020:

**East Scotland**  
**Cumbria**  
**Lancs and Mersey**  
**North and Mid Wales**  
**Swansea and West Wales**  
**Somerset**  
**Devon and Cornwall**

We're taking steps to recover the position as quickly as we possibly can.

We'll continue to monitor the situation in these areas, and in a number of other areas impacted by the severe weather conditions.

Please note: MBORC references MB25694 and MB25696 for repair, provision and the availability of appointments (FAD), remain as detailed in separate MBORC communications.

During the declaration period you will find communication updates on the MBORC page of [Openreach.co.uk](https://openreach.co.uk). You'll need your Openreach portal ID and password to access this information.

Regards

**Openreach Communications**